

15 FEBRUARY 2022

PRESS RELEASE



**PETRON SERVICE STATIONS RECEIVE 5-STAR RATINGS; REMAIN AS MOTORISTS' PREFERRED
PIT STOPS**

KUALA LUMPUR – Petron’s “Tandas Kita Bersih” is on track to achieve its mission of maintaining clean and functional toilets as 113 Petron service stations from eight states - Johor, Penang, Pahang, Terengganu, Perak, Kedah, Selangor and Wilayah Persekutuan - received a five-star rating from local state councils.

Choong Kum Choy, Petron Head of Retail & Commercial Business said, “These ratings acknowledge our commitment to customer service excellence. Our customers’ needs and expectations are important to us and we want them to have a positive experience each time they visit a Petron service station. Our goal is to make our stations the preferred pit-stop for everyone.”

Petron Malaysia initiated the clean toilet campaign under its Fuel Happy program to ensure all its service stations are clean, dry, and operational. Petron launched the “Tandas Kita Bersih” programme in 2018 with the tagline “Jom Singgah Petron.”

The “Tandas Kita Bersih” programme has evolved from being a campaign to becoming a full-fledged system that sets the standards and guidelines for all Petron stations. The programme was developed in consultation with the Ministry of Housing and Local Government (KPKT).

Petron’s clean toilet programme has proven to be successful. Petron service stations have been actively participating in the prestigious national award for clean toilets under KPKT. Over the years, multiple service stations including Petron Batu Burok, Terengganu, Petron Tongkang Pecah, Johor, and Petron Senawang 2, Negeri Sembilan have won first place in the National Best Toilet Award under the Service Station category.

The dealer of Petron Senawang 2, Mokhtar Paunari, whose station won first place in the 2019 National-level Clean Public Toilet Competition - service station category commented, "Commitment, teamwork, and consistency are the key factors in ensuring that our toilet achieves the standard of 'model toilet' for petrol stations in the country."

For Azmin bin Che Mat, dealer of Petron Rantau Panjang, winning third for the best public toilet in the Kelantan state competition is a great achievement. "I want to offer the best service to our customers, and I want our customers to feel comfortable when they are here to use the services we offer." Going the extra mile for his customers, Azmin appointed a dedicated janitor to maintain the cleanliness of the restrooms.

Tandas Kita Bersih programme also supports Petron's sustainability aspiration of promoting a culture of good sanitation at all Petron service stations. This is in line with the UN Sustainable Development Goal (SDG) 6, which ensures access to clean water and good sanitation for all.

Choong said, "We applaud our dealers for stepping up to the challenge to achieve and maintain the highest standards of service for our customers. Having clean toilets shows that we care about every aspect of our customers' experience at our stations."

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